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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Novaes et al.

Confirmation No.: 4280

Serial No.: 09/584,638

Group Art Unit: 2155

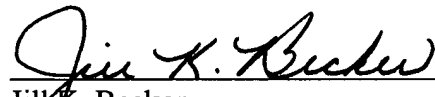
Filed: 05/31/00

Examiner: Michael Young Won

Title: METHOD, SYSTEM AND PROGRAM PRODUCTS FOR ORDERING LISTS
OF SERVICE ADDRESSES TO PROVIDE LOAD BALANCING OF A
CLUSTERED ENVIRONMENT

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with
the U.S. Postal Service as first class mail in an envelope addressed
to: Mail Stop Amendment, Commissioner for Patents, P.O. Box
1450, Alexandria, VA 22313-1450, on August 11, 2004.


Jill K. Becker

Date of Signature: August 11, 2004.

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AUG 18 2004

To: Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Technology Center 2100

Response To Office Action

Dear Sir:

This Response to Office Action is being submitted in reply to the Office Action mailed
May 13, 2004 for the above-referenced patent application. A response to the Office Action is
initially due on or before August 13, 2004, and thus, this Response is timely filed.